Tableau Desktop Installation and Upgrade Instructions

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Tableau Desktop should be installed or upgraded to match the current release level of Tableau Server. The desktop release level can be lower than the current Tableau Server but not higher. A higher release of Tableau Desktop will prevent publication of any work to the Tableau Server. To find out the current version of Tableau Server, check the CeDAR website. This is posted on the IW & Tools Tab > Princeton's Analytic, Visualization & Reporting Tools. Specifically, the

Steps for the installation of the newest version of Tableau are listed below. Please note that these instructions were written on a Windows 7 operating system.

1. Stop McAfee.

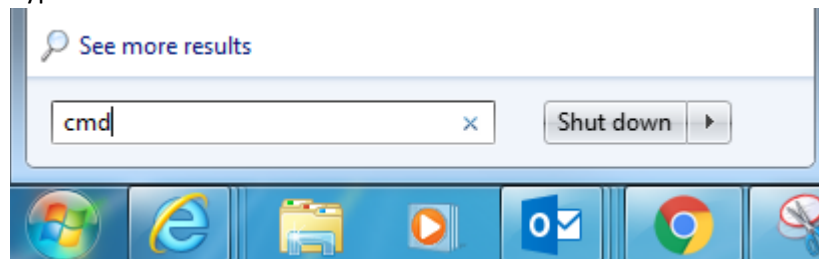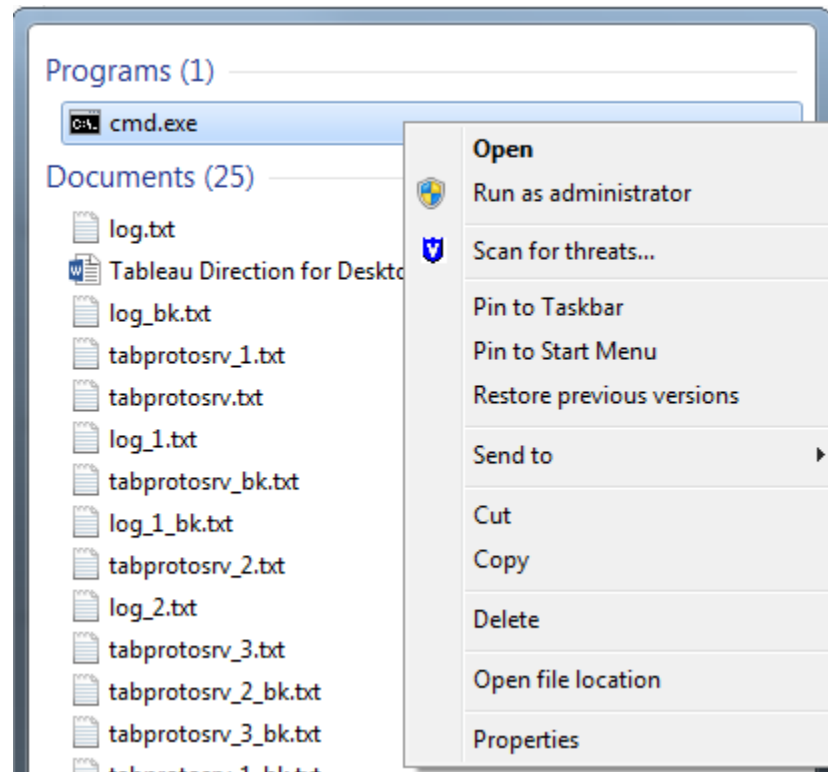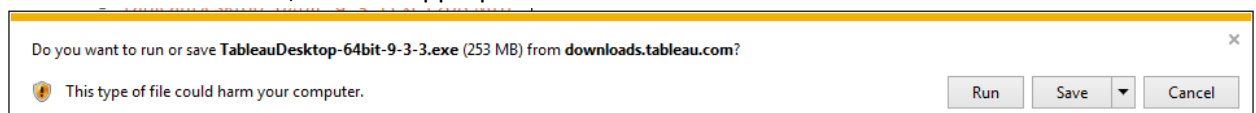   a. Click on the Windows icon.

    b. Type cmd into the search bar.

c. Right click on **cmd.exe** and select **Run as administrator**.

Programs (1)

cmd.exe

Open

🛡 Run as administrator

Documents (25)

log.txt

Tableau Direction for Deskto

log_bk.txt

tabprotosrv_1.txt

tabprotosrv.txt

log_1.txt

tabprotosrv_bk.txt

log_1_bk.txt

tabprotosrv_2.txt

log_2.txt

tabprotosrv_3.txt

tabprotosrv_2_bk.txt

tabprotosrv_3_bk.txt

🛡 Scan for threats...

Pin to Taskbar

Pin to Start Menu

Restore previous versions

Send to ▶

Cut

Copy

Delete

Open file location

Properties

d. Enter the Administrator credentials.

e. Enter commands to stop McShield and McAfee.
    i. net stop mcshield
    ii. net stop mcafeeframework

2. Once McAfee has been successfully stopped, navigate to the Tableau website to obtain the executable required for installation   > Support > Desktop Support > Download Tableau Desktop > All Versions). The direct web URL is:

3. Locate the version you will install and select from the appropriate option.
    a. Tableau Desktop 32 bit
    b. Tableau Desktop 64 bit
    c. Tableau Desktop for Mac

4. On a Windows machine, click the appropriate link and **Run** or **Save** the installer.
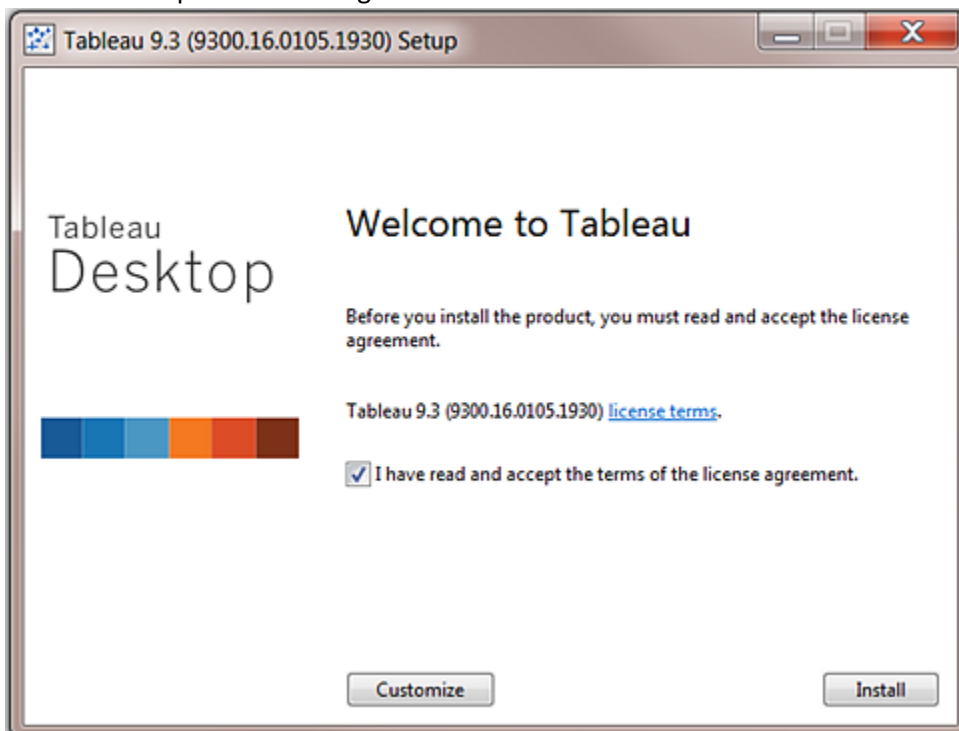
Do you want to run or save **TableauDesktop-64bit-9-3-3.exe** (253 MB) from **downloads.tableau.com**?   ✕

This type of file could harm your computer. | Run | Save ▼ | Cancel |

If you've chosen to Save, Run once the save is complete.

On a Mac, TableauDesktop.dmg is copied to your Download folder.

5. Read and accept the license agreement.

6. Click **Install**. Note: you will need to log in as the administrator.

    For an upgrade when the installation is finished, complete the registration process by entering the name, organization and email address for the user. You will not need to enter the license key as this is already stored on the machine.

    However, if this is a first time installation you will also be asked to activate the product.
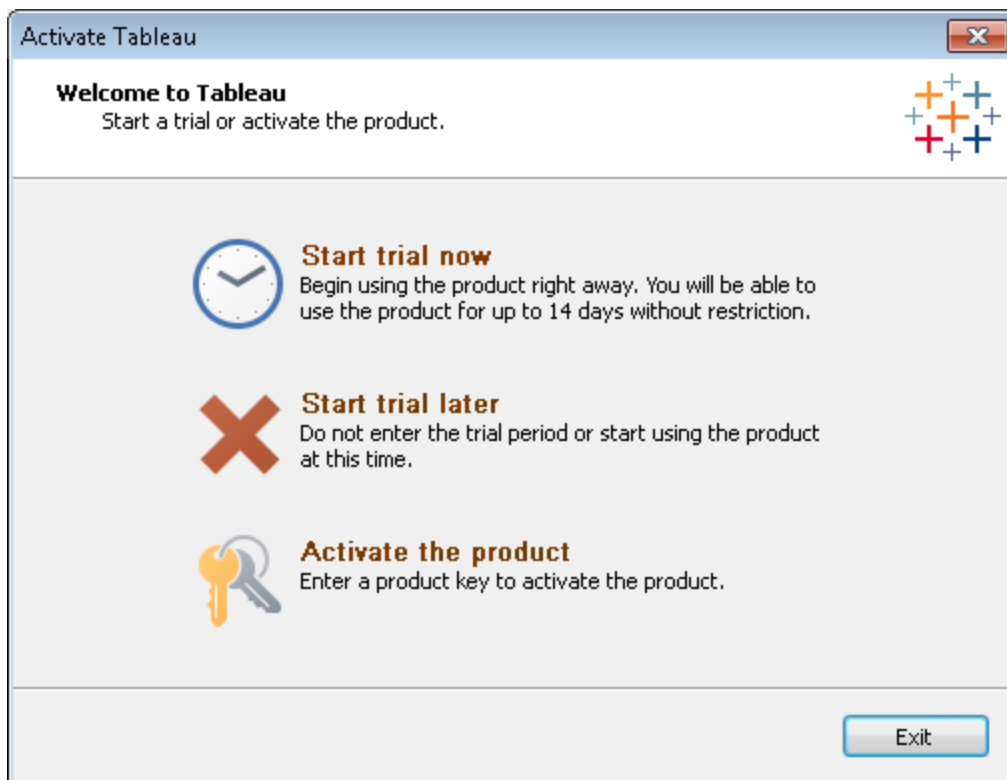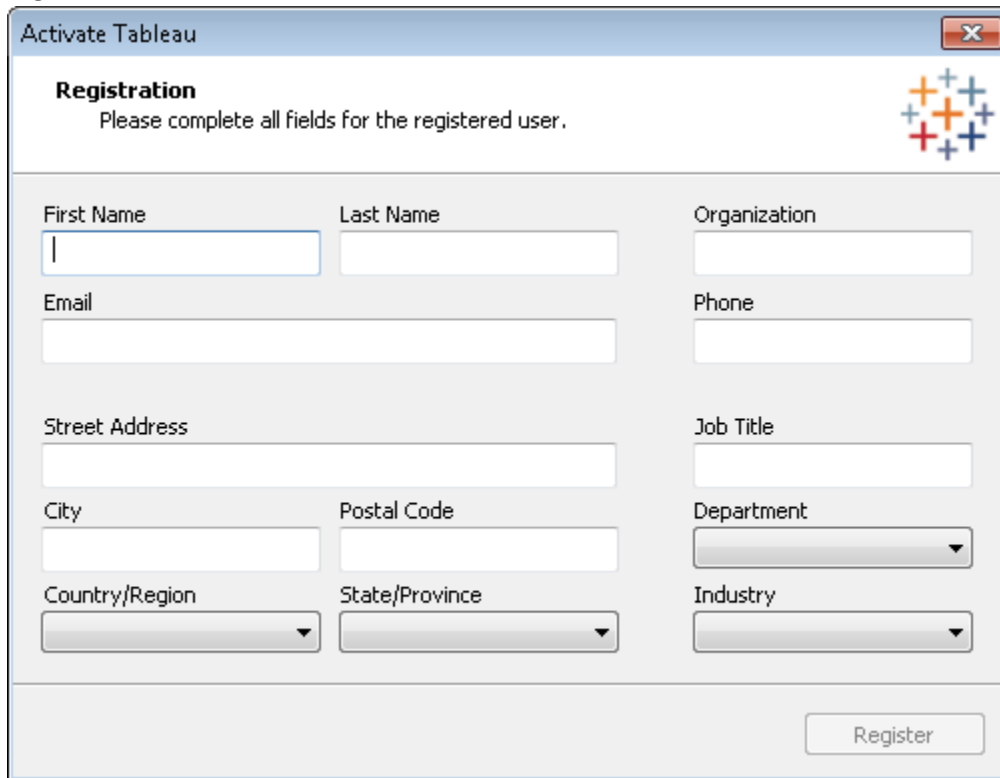
In order to activate, you must supply the license key.
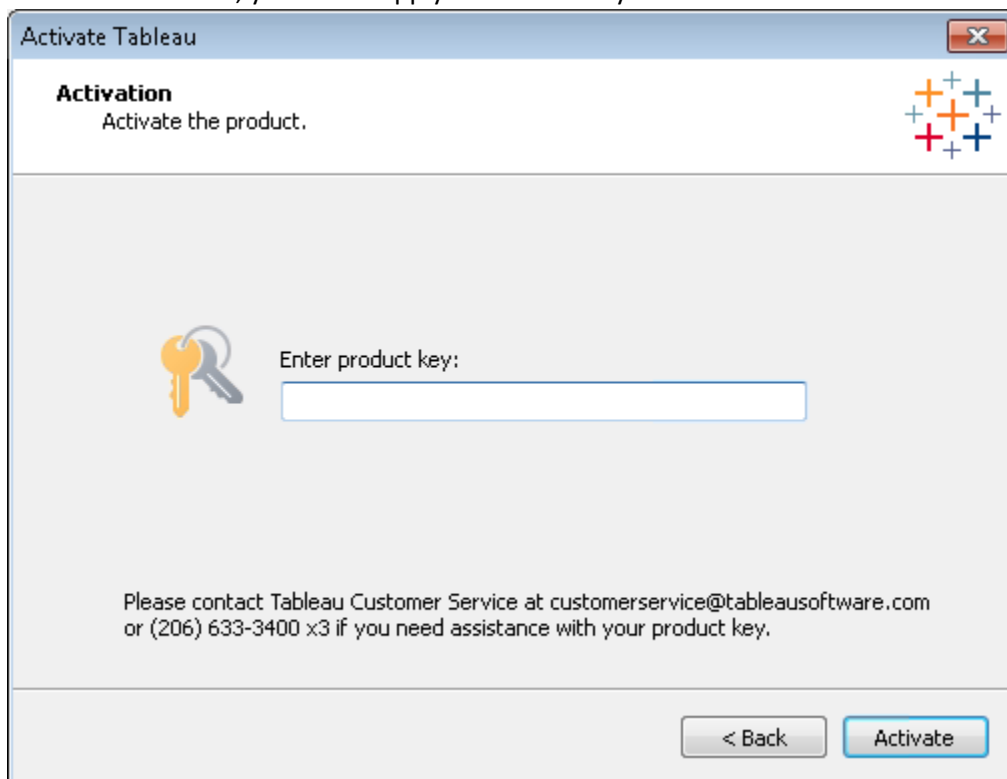
If you don't already have one, please contact CeDAR for assistance.

Once the key has been supplied, you will be asked to supply the contact details for the registered user.

7. Once the registration information has been supplied, the new installation is ready for use.

8. Restart McAfee.
   a. If you have closed your command prompt, follow the instructions in step 1 to re-open the command executable.
   b. Once open, enter the commands to re-start McShield and McAfee.
      i. net start mcshield
      ii. net start mcafeeframework

9. If this is an upgrade, next remove the prior version of Tableau from the user's machine.

   a. Click to open the **Control Panel**.
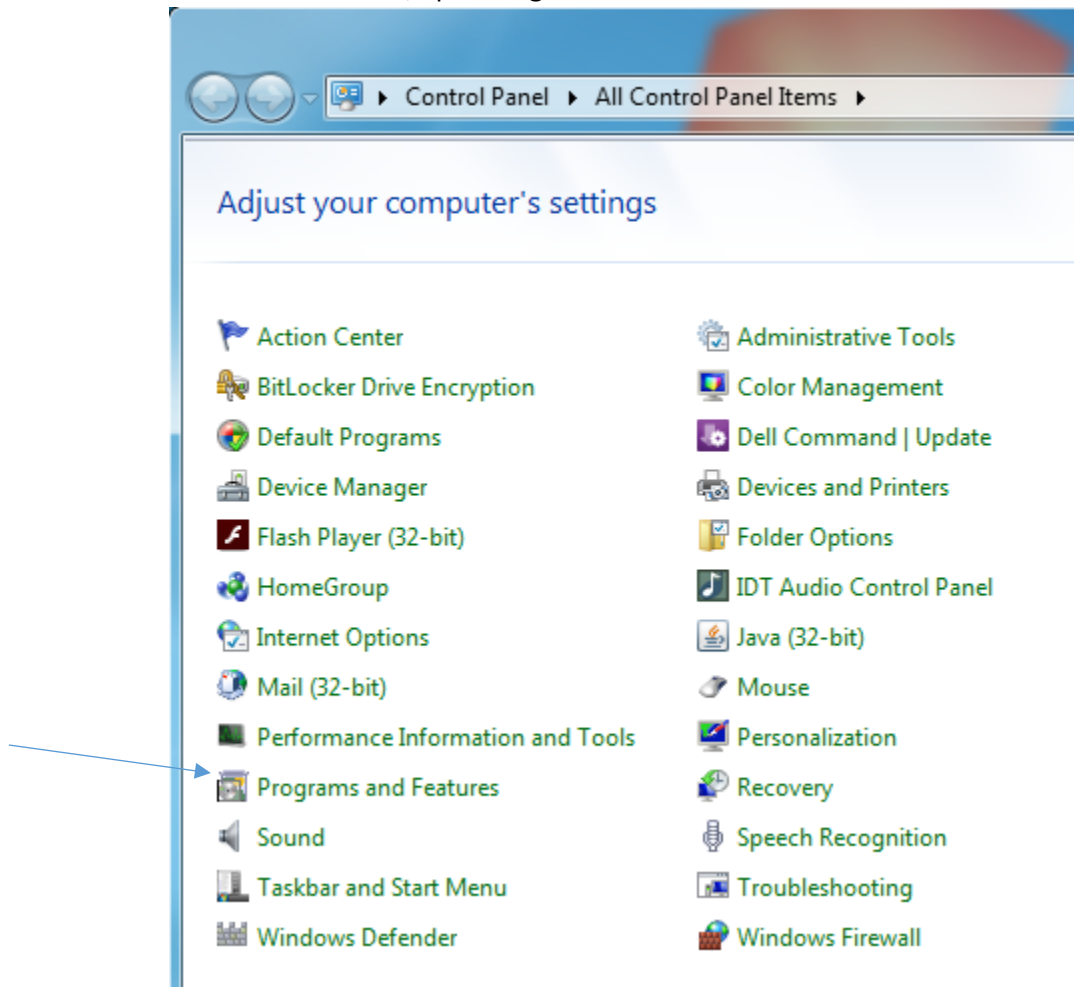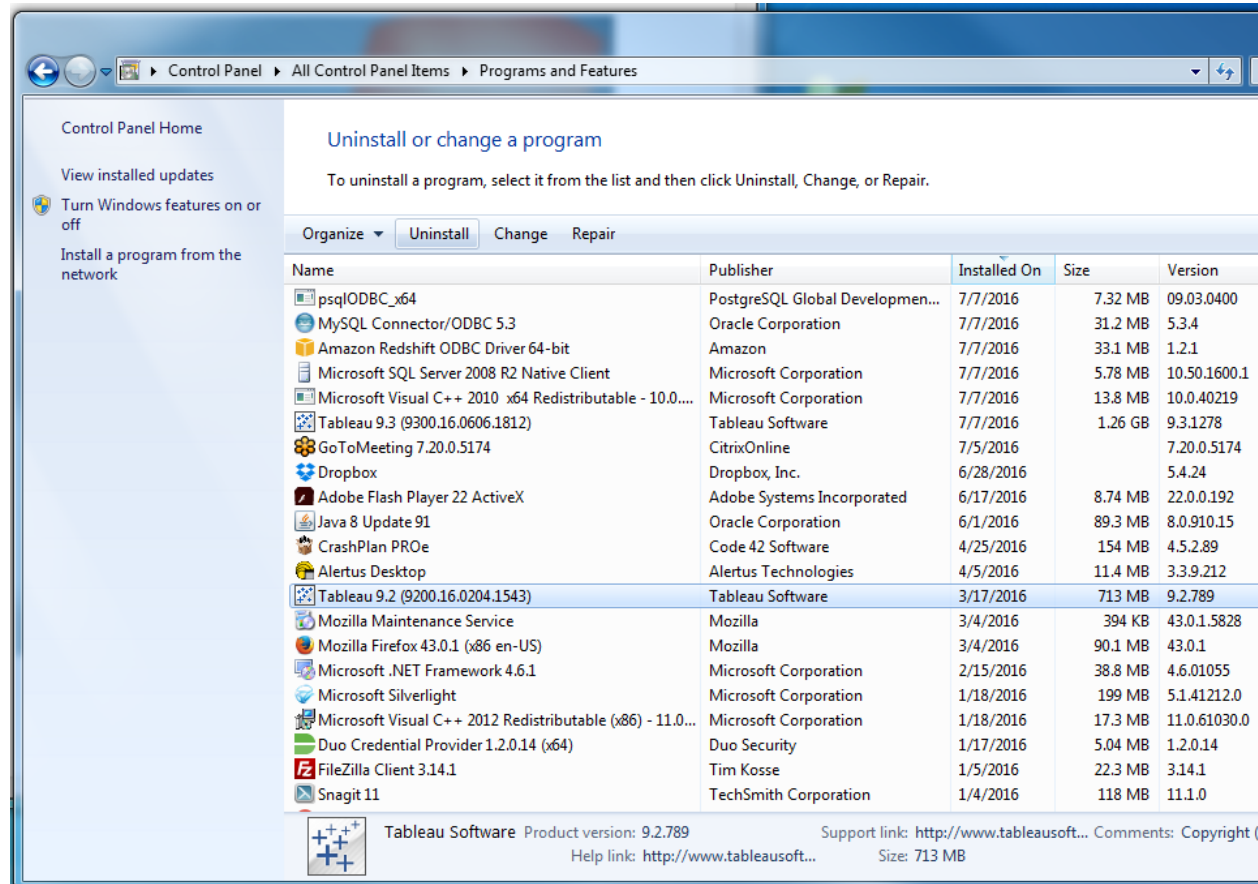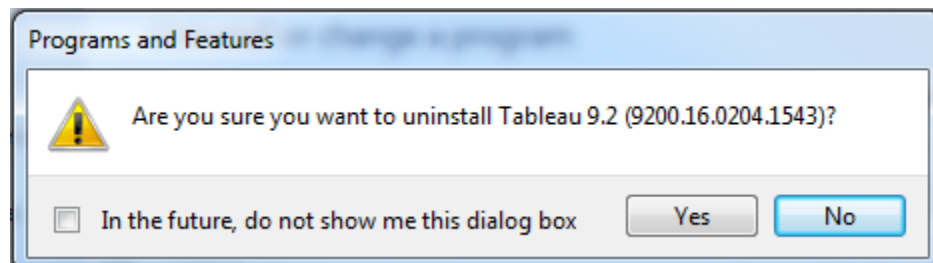
b. In the Control Panel, open **Programs and Features**.

c. Locate and select the old version of Tableau.

d. Click **Uninstall**. You will be asked to confirm.

Click **Yes**.